

# WARRANTY

## **2 YEAR 'FREE' EXTENDED WARRANTY** *(VALID FOR PURCHASES INVOICED AFTER 01/01/18)*

1. This Extended Warranty Card provides information about defective or damaged components (**Components**) either purchased directly from Cruisemaster Australia Pty Ltd ACN 010 033 762 (**CM**) by consumers (**Consumers**), or from Dealers, Manufacturers or Repairers that have subsequently embodied a Component in a Caravan purchased by an end user (**End Users**). We refer to Consumers and End Users collectively as owners (**Owners**).

CM provides this Extended Warranty in addition to those contained in the Vehicle Components Standard Warranty Card. Terms capitalised in this Extended Warranty Card are defined herein or are defined in the Standard Warranty Card.

This Extended Warranty does not apply to replacement Components that have been supplied to an Owner because of a previous warranty claim.

### **Extended Warranty Period**

2. In exchange for the Owner registering their contact information, details of the Component purchased and other marketing information (**Registration**), CM provides this Extended Warranty to Owners.
3. This Extended Warranty covers the cost of replacement parts only and not associated labour or freight costs.
4. This Extended Warranty does not replace the existing Warranty, but extends the Warranty Period for an **additional two (2) years** after the expiry of the initial Warranty Period, provided that:
  - a. the Owner activates this Extended Warranty by registering themselves as the owner or purchaser of the Component using the contact information below, on the form provided or online at <https://cruisemaster.com.au/warranty-policy/>
  - b. that activation occurs within three (3) months of purchase of a new Caravan; and
  - c. the service schedule for the Caravan is maintained (as prescribed in the Owner's handbook) at a Dealer, Manufacturer or Repairer (recognised by CM); and
5. This Extended Warranty is only applicable to the original Owner of the Caravan – it is not transferable.
6. In making a warranty claim, the Owner must provide proof that they have registered this Extended Warranty and that they have complied in all respects with the terms and conditions in the initial Warranty.
7. Keep this Extended Warranty Card and the Warranty Card and the details of Registration for VC's future reference should you need to claim it.

### **Other Warranty provisions unaffected**

All other provisions of the Warranty provided by CM are unaffected by this Extended Warranty. To complete Registration of this Extended Warranty, please go to:

<https://cruisemaster.com.au/warranty-policy/>

The Extended Warranty form can be filled out directly or printed and posted to the address above, please mark the envelope "Extended Warranty".