



INTEGRATED MANAGEMENT SYSTEMS POLICY

Cruisemaster manufactures, assembles and sells premium quality components including suspensions and couplings to the RV and trailer industries. In addition, Cruisemaster operates the Towing Performance Centre that maintains and upgrades these products for both original equipment manufacturers and the public and performs tow vehicle upgrades. Cruisemaster's long-term intention is to maintain the reputation of quality and reliability that it has developed since 1978.

Cruisemaster management further recognises that successful health and safety, quality and environmental management is fundamental to its operations and is committed to the continual improvement of all relevant processes and procedures to ensure all standards are met and preferably exceeded, providing appropriate control of risks arising from activities.

Consequently, this policy leads the implementation of an effective and efficient integrated management system based upon the requirements of:

- AS/NZS ISO 9001:2016—Quality Management Systems,
- AS/NZS ISO 14001:2016—Environmental Management Systems,
- AS/NZS ISO 45001:2018—Occupational Health and Safety, and
- in addition, Cruisemaster is committed to complying with all other relevant legislation, regulatory requirements and industry requirements.

Cruisemaster recognises the competitive nature of the marketplace and has a policy of proactive safe work, environmental compliance, and continual improvement. To support this, we ask every employee of the company to actively participate in and contribute to the success of these endeavours.

Our Objectives:

Quality Management that drives excellence in everything we do. Cruisemaster provides iconic products and services that delight our customers and industry partners through consistently exceeding their expectations ensuring that Cruisemaster remains their supplier of choice.

Health, Safety and Wellbeing is a commitment that we proactively manage to provide an environment for our workers, contractors, visitors and customers that is healthy and safe, focussed on wellbeing and management of risk to eliminate where possible or minimise the likelihood of injury, illness or disease.

Environment Management systems to understand our environmental aspects, minimise our impacts and prevent waste and pollution from our activities, reducing energy consumption and implementing initiatives to reduce impacts and internal cost.

Our People are our strongest asset and Cruisemaster aims to only employ people with the right personality and attitude to ensure ongoing success for themselves and within the business. Cruisemaster will provide our employees with the appropriate training and skills for their role and where relevant, professional development to empower them to realise their full potential and in doing so maximise employee motivation and retention.

This policy, along with our objectives and targets, will be reviewed at least annually by Senior Management. It is through this policy we intend to achieve long-term objectives and meet our stakeholders' needs and expectations.

